

# STEM TO STERN

The Monthly Newsletter of the  
North Carolina State Ports Authority

## Round 4 brings Ports \$468K

### Port Security grants now total almost \$7.5 million

The North Carolina State Ports Authority will receive four grants worth \$468,000 of a \$49 million grants package announced by Tom Ridge, Secretary of the U.S. Homeland Security Department, this week.

The largest grant, \$225,000, will allow the Ports to improve surveillance to ensure perimeter security at the Ports of Morehead City and Wilmington. Another \$113,400 will buy vehicle inspection equipment for the two gates at Wilmington and one at Morehead City, allowing much quicker and more thorough inspections - important both for security and for efficiency of gate operations.

Bomb-sniffing equipment for all three gates - also portable for use elsewhere on the Ports -

received an \$81,000 grant. The fourth grant for \$48,600 will go for communications equipment to allow the Port Police to more effectively and directly communicate and coordinate emergency operations between the two Ports and civil and military government agencies.

"This is great news for the N.C. State Ports Authority," said U.S. Rep. Mike McIntyre, who represents North Carolina's 7th Congressional District. "Our ports are the economic engines of our area and critical to our national security. It is vital that they are secure and safe, and these federal funds will help do just that. I congratulate the N.C. State Ports Authority for their work."

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## SEPTEMBER 2004

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Photo by Susan Pridgen

Port of Wilmington Police Sgt. Gary Brinson talks on the radio with another member of the Port Police. New equipment will connect Port Police directly to other law enforcement and emergency-management agencies.

## Winning the game involves the whole team

by Tom Eagar  
CEO, N.C. State Ports Authority

I am grateful for the confidence and trust shown by the Authority's Board of Directors in naming me CEO. At the same time, I must acknowledge the challenges facing our organization – business probably the greatest. But we have in place a highly capable team and a strategic plan to meet these challenges, and with the help and involvement of the Board, I believe we will.

Our Strategic Leadership Team continues to move forward with an integrated, collaborative planning process that addresses the Authority's long-term strategic issues, as well as associated initiatives focused on key short-term goals and objectives.

At this juncture in our two-year SLT process, it became apparent that we needed to restate and reaffirm the goals and objectives set forth in our strategic plan and to unite in a shared effort to achieve those goals.

As the critical first step, the SLT has identified and adopted goals and objectives to meet within the next two years:

- Three new container lines at the Port of Wilmington
- Revenue growth of 30 percent
- Bulk and breakbulk volume growth of 20 percent each
- Terminal operating margin of 40 percent
- Port operating margin of 20 percent

By definition, an integrated planning process links all planning and budgeting activities throughout every level of the organization, coordinated and driven by the Authority's vision, mission and strategic plan. Everyone in the Authority — and every member of the Board — plays a key role in achieving these objectives.

Every department in the corporate structure has been tasked with defining their team's role

in our strategic initiatives to achieve the Authority's goals. Department heads are soliciting input from their staff to define their own requirements and capabilities.

For example:

- Business Development must have a clearly defined marketing strategy and the resources to execute.

- Operations must continue to provide the day-to-day support, port and cargo management to meet customer requirements and support Business Development's marketing plan.

- Finance must develop the funding strategy to support both infrastructure development and equipment acquisition necessary for Operations to meet customer requirements.

- Government Relations must generate the political support for funding and expansion of Port and transportation infrastructures.

- Human Resources must develop the resources to support expanded operation requirements, such as training and development of existing employees and the recruitment of new, qualified employees.

- Public Affairs must develop the communication plan to support all of these efforts.

It is equally imperative that the Board be proactive in the planning process and in supporting the Authority's strategic initiatives. Toward this end, I am making sure the Board is kept abreast of the SLT's progress, and we will seek their comments and input into the work that lies ahead.

The Authority is on the cusp of achieving significant growth in its core businesses and revenue. I am confident that we will realize our great promise through these strategic initiatives, coupled with the organization's full commitment to achieving the goals and objectives we have set for ourselves.



Tom Eagar  
CEO

**I am confident that we  
will realize our great  
promise through these  
strategic initiatives**

# Board names Eagar CEO

At its regularly scheduled meeting in Raleigh Aug. 25, the North Carolina State Ports Authority Board of Directors announced its selection of Thomas J. Eagar to fill the position of Chief Executive Officer, effective Sept. 1. Mr. Eagar is currently Chief Operations Officer and interim CEO for the Ports Authority.

"The decision of the Board was unanimous, and that's an indication of the confidence we have in Tom's ability," said Board Chairman Carl J. Stewart Jr. "He is one of the most highly respected port operators in the country, and we are fortunate to have him in North Carolina."

Mr. Eagar joined the Ports Authority in August 2000 as deputy executive director of operations. In July 2003, he assumed the position of chief operations officer in a reorganization of senior management. He has served as interim CEO since March 2004.

"I don't take the decision lightly, and I do realize challenges face the Ports Authority, business being perhaps the biggest," Mr. Eagar said. "We have a highly capable team and a strategic plan in place to meet these challenges, and with

the help and involvement of the Board, I am confident we will. And I appreciate their trust in me to lead the effort."

He added that open and honest communications, participative management through empowerment, and accountability are among the key tenets of his management style.

Mr. Eagar previously worked for Chiquita Brands North America in Cincinnati, Ohio, where he supervised North American ports and intermodal operations. His 30-year career in maritime transportation also includes senior management positions with Florida-based Crowley American Transport, Inc., and Sea-Land Service, Inc. During these years, Mr. Eagar developed a wide and well-rounded range of maritime transportation industry experience in the areas of business development, port operations, labor relations, government affairs and organization development.

He earned a bachelor's degree in Business Administration from California State University Long Beach.

## Pay team completes recommendations

### End-of-year Vacation Buy-Back program introduced

By Rick Koch  
Human Resources Director

Earlier this year, the Ports Authority's senior management appointed a Pay Process Task Team (P2T2) to review payroll policy issues, to eliminate confusion and inconsistent application within the Authority.

This P2T2 team worked with functional managers and senior management, and made its recommendations in August. An earlier recommendation had already been implemented: universal direct deposit for employee payroll.

The biggest change came in response to an employee suggestion - a once-a-year opportunity for employees to receive cash for annual leave

they don't intend to use. We believe this idea can be of value to employees and also help meet work needs.

Beginning this year, Ports Authority employees may choose to participate in a Vacation Buy-Back Program. This program pays the employee in December for the value of up to 24 hours of annual leave.

To make a vacation buy-back request, the employee must meet two criteria:

- Have a balance of 96 hours of sick leave accrued as of Nov. 1.
- Have a balance of at least 120 hours of annual leave after the vacation buy-back.

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# Phone courtesy, snack prices, motorcycle parking

by Rick Koch  
Human Resources Director

## Common courtesy called for

*Ports-Wide: It seems as though during every All Hands or other large meeting, several employees receive cell phone and radio calls that disrupt the meetings. We should establish a port practice to use cell phone courtesy and either turn the cell phones and radios off during meetings or at least put them in silent/vibrate mode and then take the call out side the meeting room.*

You're absolutely correct, and we ask all employees to practice this simple cell phone and radio courtesy suggestion. Meetings which are not interrupted constantly (and needlessly) are certainly more effective meetings.

Let's establish this as a ground rule for all of our business meetings - and it's a good rule to follow when meeting with others outside the Ports, whether it's for work or personal business.

## How much is that cookie in the window?

*Morehead City: Prices vary in the soda and candy machine around the Port, between the Maritime Building, Marine Corps Barracks, POC break room, vs. MCT office, PCS break room and Trumbull, or even the Port of Wilmington. What is the reason for this? There should be equity between machines and Port locations.*

As we've mentioned in response to questions from Wilmington, the Ports Authority vending machine contracts, by state law are provided through the State Services for the Blind. Some of the tenants you mention do not have this requirement and may have different vendors, so this may explain a price difference. We will survey the machines to make sure pricing is consistent in our machines.

## Park bikes right there

*Wilmington: Could we have some of the parking spaces at the Wilmington Maritime Building converted to motorcycle parking?*

Yes. Once the contractors have released the north lot at the Maritime Building for employees to park in again, our Wilmington Facilities Maintenance team will create several motorcycle spaces.

## Pay date change

*Ports-Wide: I would like to suggest that we get paid every two weeks. Could a survey be put out on this?*

This change is under consideration but would not be enacted until the new Human Resources/Payroll computer system is fully updated. Biweekly pay could greatly simplify some of the timesheet complexities and increase understanding of pay-stub calculations. If this proposal moves forward, you'll be hearing more from us before it happens.

## STEM TO STERN

The Monthly Newsletter  
of the North Carolina State Ports Authority

SEPTEMBER 2004

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Laura Wilson ..... Wilmington



Photo by Susan Clizbe

Senior members of the supply chain team for QVC, the world's preeminent electronic-media retailer, tour the container operations at the Port of Wilmington. From left, Lesley Wang, Dan McDermott, and QVC Senior Vice President for Distribution and Logistics John Hare met with the Business Development Department's Glenn Carlson and Sarah Gaillard. QVC and Bridge Terminal Transport - the largest container hauler in the U.S. - have shifted import gateway traffic to the Port of Wilmington in recent months. The gateway serves QVC's 1.3 million-square-foot distribution facility in Rocky Mount, a major economic engine for Eastern North Carolina.

## Port Security Grants

Continued from page 1

This is the fourth round of the Department's Port Security Grant Program. The Authority's total awards under the program are almost \$7.5 million. The first round was for assessment and planning, with \$250,000 for the Ports Authority. A June 2003 award of \$4.9 million included \$4.2 million for physical security at both Ports and \$660,000 for access control. The third round in December 2003 brought another \$1.9 million for perimeter security and command and control equipment for Port Police at both Ports.

"We're making great progress on the needs identified last year in the security assessment funded by the first round of Port Security grants," said Ports Authority Chief Executive Officer Tom Eagar. "Security remains a focus for all of us in the shipping industry, and efficiency to keep our cargo moving is also very important. Our projects,

made possible by these grants and the excellent work our people have done to plan and soon begin implementing them, accomplish both these key goals."

The Authority submitted five other projects in this round, including emergency phones, intrusion and radiation detection equipment, and waterside surveillance and security barriers.

The total requirements identified in the first-round Port Security Assessment are more than \$14 million, nearly double what has been funded to date.

The Ports Authority's director of safety and security, Doug Campen, said that engineering work is nearly complete on the earlier projects, to install berth and perimeter security lighting and closed-circuit video monitoring systems at the Ports of Wilmington and Morehead City.

The grant funds were available to public ports as well as private concerns. Colonial Terminals, a neighbor of the Port on the Cape Fear River, received \$33,500 for security improvements.

# Pay team clarifies policies

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Employees must notify their immediate supervisors by Nov. 16 of their intent to sell back annual leave and the number of hours desired.

Federal, State, and FICA taxes will be deducted as usual, and payments will be processed in the Dec. 15 payroll.

## Policy Clarifications

The other items are mostly clarifications to terms used in our policy manual, as well as some changes to provide uniform policies. A new policy manual is being finalized to include these items for issuance in the next few weeks. However, the changes became effective Sept. 1.

- **Normal Work Day** - A normal workday is generally considered to be Monday through Friday, 8 a.m. - 5 p.m. unless otherwise specified in order to meet

business requirements on an ongoing basis. Some departments may have core work hours set at different days and times on an ongoing basis.

- **Call In Pay** - Call-in pay occurs when an employee is away from the Port after working their normal workday and is called back for emerging work needs. This may also apply when the employee is called-in to work ahead of their normal workday.

- **Continuation Work** - Continuation work applies when an employee works past a normal workday or past a scheduled workday and is in effect until the next normal workday begins (generally 8 a.m.). Continuation work is paid at the overtime rate after eight hours of work.

- **Minimum Hours** - This applies to call-in pay or scheduled weekend work. Nonexempt classified employees [salary grade 12-18] will be paid a minimum of four hours pay or for actual hours worked, whichever is greater, regardless of whether the overtime is

reimbursable by the customer. Only two four-hour call-ins per calendar day are allowed.

- **Out of Rate Pay** - Out-of-rate pay is earned when an employee works a minimum of at least one hour consecutively in the position eligible for out-of-rate pay.

- **Shift Differential** - To be eligible for shift differential pay, a nonexempt employee must start work, based on business necessity, at least one hour before the normal workday begins, or one hour after the normal workday begins.

- **Overtime** - During the normal workday, an employee is eligible for overtime pay after working eight hours. Sick, vacation, bereavement or community service leave do not count toward the eight hours worked. However, accrued compensatory time can be applied toward the eight hours since it is payment for hours previously worked.

We wish to thank the P2T2 Team, consisting of Ann Reynolds, Charlene Pennuelli, Judy Heath, Catherine Simmons and Barbara Cooper, for their hard work to bring more consistency and clarity to Ports Authority administrative practices.



Photo courtesy Rep. Mike McIntyre

U.S. Representative Mike McIntyre, rear center, hosts Wilmington-area leaders in his Capitol office. N.C. State Ports Authority CEO Tom Eagar, back row on the right, and Government Relations Manager Susan Markham, (second row, second from right) joined Wilmington Mayor Spence Broadhurst (front right), New Hanover County Commissioners Chair Bobby Greer (front, third from left) and the rest of the delegation, meeting with several members of Congress and other Federal officials to advocate for Southeastern North Carolina.



# UNC-Charlotte international business school, Ports form beneficial partnership

The North Carolina State Ports Authority's Business Development Department is beginning to see the fruits of a partnership between the Ports and the Belk College of Business at the University of North Carolina at Charlotte.

The partnership, kicked off last spring, includes directed-study programs for undergraduates in the school to do research and planning work for Business Development.

Didem Gulsoy Passmore, a senior in the program, spent a day with Business Development Managing Director Glenn Carlson and his staff in early September to become familiar with current goals and objectives. She also toured the Port of Wilmington to see port operations and cargo up close.

Her research this semester, the capstone of her international business major at UNC-Charlotte, will help Business Development forecast commodities and project business needs.

The three-year, renewable partnership includes this sort of research by undergraduate students in the program as well as in-depth marketing research by students in the school's MBA program.

Some students will receive funding for study abroad; and a scholarship will be awarded to an undergraduate honors student in the international business program.

In recognition of the partnership, the school has renamed its program the "N.C. Ports International Business Program."

Dr. Alan T. Shao, a professor at UNC-Charlotte and director of undergraduate international business programs, holds

the title "North Carolina Ports Professor of Marketing and International Business."

Dr. Shao is president of the North Carolina World Trade Association's Charlotte chapter and serves on the association's state board. He consults extensively with international corporations and has lectured throughout East Asia.

"It's highly unusual for an enterprise business of the State of North Carolina and an academic program at a research university to form such a close partnership," he said. "It's a logical marriage between business and academic communities. Our international business program is proud to bear the name of the N.C. Ports, and this support will help our program be one of the premier undergraduate international business programs in the state and throughout the region."



Photo by Susan Clizbe

Jim Herron, left, of the N.C. Ports Business Development department, gives a tour of the Port of Wilmington to Didem Gulsoy Passmore, center, a student in the N.C. Ports International Business Program at UNC-Charlotte, and William Passmore.

## Find out what's new and hot at Business Development seminar

Glenn Carlson, managing director of business development, and other members of the Business Development Department will share information about their work at seminars in Morehead City and Wilmington.

The seminars will be held at 10 a.m. and 1 p.m., and last about 90 minutes each. Any Ports Authority employee is welcome to attend and learn what goes on behind the scenes in Business Development, what's hot, what's not, and what is in store for the future.

The Wilmington seminars are set for Oct. 14 in the War Room. The Morehead City seminars are on Oct. 21 in the Port Operations Center conference room.

## Piedmont Triad signs new tenant

Guilford Locksmithing, Inc., a locksmith company with five employees, has leased two offices at the Piedmont Triad Inland Terminal.

Other tenants at the Terminal include Tarheel Lift Company, a forklift sales and service

company with seven employees, leasing a five-bay garage and four offices. Other tenants on the terminal are Werner Trucking Company and Hucks Piggyback Services.

## Brinson named to NC Police Benevolent Association Board

Sgt. Gary Brinson of the N.C. State Ports Police Department has been appointed to the North Carolina Police Benevolent Association State Law Enforcement Officer Board of Directors.

The NCPBA is a nonprofit organization serving more than 4,200 law enforcement officers. It is funded by membership dues and citizen contributions, and is composed of officers employed by Federal, state, county and municipal governments.

The Association provides legal services to officers and advocates for quality of work life for employees in all aspects of criminal justice.

**NOTE:** The Weather Emergency Hot Line for the Port of Morehead City has been changed. To check on closings or delays due to emergencies or adverse weather, call 252-808-4219.



Photo by Judy Galyon

## Truck Driver Appreciation Week

Rhonda Wright, cargo coordinator in the General Cargo Operations Department at the Port of Morehead City, presents a certificate and N.C. State Ports lapel pin to Dwight Shepard during Truck Driver Appreciation Week. Mr. Shepard drives for Fleetmaster out of Eden, N.C., and was picking up a load of raw rubber bound for Goodyear Tire & Rubber's plant in Danville, Va. Drivers were also recognized during the week at the Port of Wilmington.



# Management University FAQs

As the Ports Authority's Management University begins its second "school year," Chris Newton, the organizational development specialist in Human Resources, has put together the most frequently asked questions and their answers for easy reference.

## **What is Management University?**

Management University is a formal leadership training program offered at the Ports Authority. It is designed for supervisors, managers, directors and others who wish to develop managerial skills and knowledge.

## **Where can I go to find information about Management University, what classes are being offered and when?**

The course list is posted in the Port Community Team Room, along with the schedule, course outlines and a registration form.

## **How can I take part in Management University?**

Talk with your supervisor or manager and let them know you are interested. If your develop-

mental plan aligns with MU offerings, your attendance is encouraged.

## **How do I register for classes?**

Download a registration form from the Port Community Team Room, or stop by the Human Resources Office. Fill it out, get your supervisor's approval, and fax to 910-343-6471 - or send to Chris Newton in Human Resources through the interoffice mail system.

## **Does it cost more money if I take more classes?**

No, the cost per employee is the same whether you take one class or every class offered during MU'05. In fact, it is encouraged that you take more than one class, so the Ports Authority gets the best return on its investment.

## **What do I do if I still have questions about Management University, or any other type of training?**

Contact Chris Newton, at 910-343-6474, mobile 910-612-4290, or email [Chris\\_Newton@ncports.com](mailto:Chris_Newton@ncports.com).

## Management U kicks off Sept. 23

The 2004-2005 school year for the N.C. State Ports Authority Management University begins Sept. 23, with the first session of Basics of Leadership and Management.

Another section of the course holds its first session Sept. 30, also in Wilmington. Two-part keyboarding classes will be taught in Morehead City and Wilmington, with sessions Oct. 8 and Oct. 15.

The full course schedule and descriptions are available in the Port Community Teamroom on the internal Lotus Notes network. Call Chris Newton at 910-343-6474 for more information.

## Training and information sessions set for Morehead City

- Back Injury Prevention Brown Bag Luncheon Sept. 22 - POC Training Room
- ALLWELL Assessments Oct. 4, 8 a.m.-4 p.m. - POC Training Room - wellness screenings including glucose, hearing and blood pressure
- Free Flu Shots Oct. 18, 9 am-noon - POC Training Room - for employees and family members
- Prudential 401(k) Brown Bag Luncheon - Oct. 26 - presentation of plan

For information about any of these events, call Barbara Cooper in Human Resources at 252-808-4245.



Photo by Susan Clizbe

U.S. Rep. Bobby Etheridge of Lillington, second from left, tours the Port of Wilmington with (from left) Ports Authority Board of Directors members Laura Wilson and Vice-Chair Louise McColl and Ports Authority CEO Tom Eagar.



Photo by Susan Pridgen

Ports Police Officers Gregg Teague, left, and Jon Fish, right, use an Automated External Defibrillator in conjunction with CPR training conducted by Officer Everett Cavileer. The Ports Authority Safety and Security Department has purchased a unit for each Port and police and security officers received training in how to use them. See story on Page 11 about AED devices, which have been shown to save lives when used quickly on heart attack victims.

## Retirement workshops offer planning information

Karen Jarvis, a member counselor from the North Carolina Retirement System, will present a preretirement workshop to answer questions about the system and retirement.

Workshops will be held in Morehead City 10 a.m. and 1:30 p.m. Oct. 1 in the Port Operations Center training room, Wilmington sessions are Oct. 5 in the War Room at the Port of Wilmington, also at 10 a.m. and 1:30 p.m.

The workshop is for any employee who wants more information about how the State Retirement program works, and covers features of including retirement options, how to apply, health insurance coverage, etc.

The session lasts about an hour and a half.

To receive a retirement estimate at the workshop, contact Human Resources by Sept. 25. You must be vested in the system (five years of service) to receive an estimate.

A retirement estimate requires the following information:

- Name
- Effective date of retirement estimate

•The amount Social Security will pay you at age 62, in order to get information on the Social Security Leveling payment option.

For information, please call Lori McKoy in Human Resources in Wilmington at 910-343-6308, or Barbara Cooper in Morehead City at 252-808-4245.

The retirement system, part of the Office of the State Treasurer, has information online at

<http://www.treasurer.state.nc.us/dsthome/RetirementSystems/>

## Port Police add lifesaving device to their kits

The Port Police at Wilmington and Morehead City, just like all law enforcement officers in North Carolina, must stay current on training requirements, including Cardiopulmonary Resuscitation.

This year's CPR training had an extra component: training in the use of the Automated External Defibrillator device, one of which is now available at each Port. It uses embedded computer chips to analyze heart rhythms instantly and accurately, making it possible for non-medical professionals to use it without risking an accidental shock. Studies have shown that these devices, even when used by an untrained passerby, have saved the lives of heart attack victims.

Wilmington Port Police Officer Everett Cavileer, a certified CPR and AED instructor, trained officers in Wilmington and Doug Campen instructed the sessions in Morehead City.

"The AED unit doubles the chance of survival of anyone that has a sudden cardiac arrest," Officer Cavileer said. "We wanted to have everyone trained on it so that we can provide service to anyone on the port if needed."



Photo by Doug Campen

**Morehead City Port Police Sgt. Don Collins applies the AED to a CPR dummy during training.**



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# STEM TO STERN

## NEWS FROM THE PORTS

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Photo by Susan Pridgen

State Sen. Woody White, left, discusses container operations, the Ports' economic impact on North Carolina and the Wilmington Harbor Deepening Project with Ports Authority CEO Tom Eagar during a visit to the Port of Wilmington in September.

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Members of U.S. Rep. Mike McIntyre's Washington and Wilmington staff toured the Port of Wilmington in September to learn about the Port's business and get an update on business-development activities since the 42-foot project to the docks was completed. Dean Mitchell, left, is the Congressman's Washington chief of staff; Kim Sega, center, is D.C. legislative assistant; and Mary Ellen Stevens-Simmons runs his office in Wilmington.

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Photo by Susan Pridgen



Photo by Susan Clizbe

Amanda Jones, daughter of Morehead City Police Lt. Robert Jones and his wife, Wendy, received a \$500 scholarship from the State Employees Association of North Carolina. A graduate of Pamlico High School, Amanda is attending Craven Community College and hopes to pursue a career in nursing.

## September Birthdays

### Morehead City

Terry Lowe- Cargo Handling  
 Perri Tosto- Cranes  
 Don Collins- Police  
 Wardell Johnson- Cranes  
 Dennis Garner- Plant Maintenance  
 Lindberg Frazier- Cargo Handling  
 Stephanie Stockdale- Police  
 Nick Godette- Cargo Handling

### Wilmington

Tony Cox- Cranes  
 Craig Schutt- Containers  
 Ross Camposanto- Containers  
 Crystal Coston- Cargo Handling  
 John Casto- Containers  
 Walter Taylor- Cranes  
 Jo Ann Stroupe- Cargo Handling  
 Wilbert Robinson, Jr. - Cargo Handling  
 Eloise Edwards- Cargo Handling  
 Fred Butler- Cargo Handling  
 Donna Jones- Containers

### Corporate

Layton Bedsole- Engineering  
 Glenn Carlson- Business Development  
 Neil Gragg- Purchasing

## Service Awards

### Wilmington

JR Hickman- Cranes	25 years
George Whitehead- Containers	35 Years

Wilmington September Birthday Luncheon  
 Sept. 24 in the  
 Port of Wilmington Building  
 Conference Room

## New Hires



**Tony Cox**  
 Wilmington  
 Crane Operator



**Bill Fox**  
 Business Development  
 Account Executive



**Ethan Hazard**  
 Port Police - Morehead City  
 Sergeant



**Brian Prior**  
 Port Police - Morehead City  
 Sergeant



## Morehead City joins NC Seafood Festival Oct. 2

### Cargo displays, ship tours and children's activities featured

Free parking and a free trolley shuttle to the North Carolina Seafood Festival are only the beginning of the weekend's activities at the Port of Morehead City's annual Open House from 10 a.m. to 4 p.m. Saturday. Ship tours and Sunday's annual Blessing of the Fleet will also take place at the Port.

Held in conjunction with the Seafood Festival, the Port's open house provides visitors a first-hand look at the Port and its facilities that link North Carolina consumers, business, and industry with world markets. The Port also offers the only free parking for visitors to the Seafood Festival, with complimentary shuttle service to the Morehead City waterfront.

Guided bus tours of the State Port's docks, warehouses, cranes, equipment and cargo will be offered. The N.C. Ferry Division's *M/V Silver Lake* and the U.S. Navy's *USS McInerney* – a guid-

ed-missile frigate – will be docked at the Port and open for tours.

Several free children's activities, which have been popular at past Open Houses, return this year as well. A moonwalk, camouflage face painting and a "fossil dig" sponsored by PCS Phosphate, one of the Port's main customers, will entertain kids on the way to or from the Festival.

In addition, there will be a boat show, special exhibits, and equipment displays sponsored by US Customs, the US Marine Corps, the NC Marine Fisheries, and the State Port, among others. The Carteret County Antique Car Club is also holding a car show in the parking area.

The Port of Morehead City is located at 113 Arendell Street, U.S. 70 just before the bridge to Beaufort. Free parking will be available for N.C. Seafood Festival activities all day Saturday and Sunday. The ship tours will also be open from 10 a.m. to 4 p.m. Sunday.

On Sunday, Oct. 3, the Seafood Festival's Blessing of the Fleet will take place at 10 a.m. at the Port. The ship tours will be open to the public Sunday as well.



Photo by Susan Clizbe

More than 200 people attended the Sunday morning Blessing of the Fleet ceremonies on the docks at the Port of Morehead City during the 2003 N.C. Seafood Festival. In the background is the USS Anzio. This year's Open House at the Port includes tours of a U.S. Navy guided-missile frigate, children's activities and equipment displays.



# Family Fun on tap at both Ports

## Plans change for Family Fun Days at both the Port of Morehead City and the Port of Wilmington

Weather caused the Morehead City Fun Day to be rescheduled for Saturday, Sept. 25. It will be held from 10 a.m. until 5 p.m. at Swinson Park in Morehead City, featuring a pig-picking with the fixings, plus hamburgers and hot dogs. Activities include horseshoes, volleyball, and possibly softball.



The Fun Day in Wilmington will be held from 11 a.m. to 3 p.m. Saturday Oct. 23 at Wilson's (formerly Alleigh's). Wilson's offers a game room like no other with activities for kids and adults of all ages. Each child will receive a game card for unlimited play.

Employees and their families will enjoy a buffet, including sundaes, games, prizes, a Halloween contest and possibly live entertainment.

Wilson's is located at 4925 New Centre Drive. Contact Laura Crowell at 910-343-6310 for information.

## 4th Annual Ports Authority Golf Tournament

When: Oct. 16

Where: Belvedere Country Club

Format: Captain's Choice

Cost: Employees \$20, Guests \$28

Teams will be picked by handicap.

To register or for more information, contact Chris Newton at 910-343-6474.

**Ports  
Company  
Store  
Stem  
to  
Stern  
Special**



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# September Retirement



Photo by Susan Pridgen

Glenn Carlson, the Ports Authority's managing director of Business Development, presents Joyce Clendenin with a certificate of appreciation from Gov. Mike Easley in honor of her retirement. Joyce retires as Tariff and Contract Administrator, and during her 26 years with the Ports also worked in the central file room and in the Executive Office under Admiral Greene. She has worked in Business Development under three identities over the years: Traffic Department, then Marketing Department and now Business Development. As she retires, Joyce said she just wants to have FUN, spend time with her seven grandchildren and her great-grandson. She also plans to work on projects around the house and travel.

## Did You Know?



**Sept. 7, North Carolina became one of 15 states with 511 traffic information systems up and running.**

**511** is a new voice-activated travel information line that provides statewide travel information and emergency messages anytime through one convenient telephone number.

**511** provides direct links to the public transit systems, NCDOT Customer Service, N.C. Division of Tourism, N.C. Ferry and Rail divisions, and Virginia's 511 system. It also provides information about the N.C. Division of Motor Vehicles and the Great Smoky Mountains National Park.

**511** is available statewide around the clock from both land and wireless telephone lines. Airtime charges may apply for wireless callers. Citizens living in areas where telecommunication carriers have not yet activated the system may access 511 by dialing the toll-free number 1-877-511-INNC (4662). Callers may also use this number to access the North Carolina 511 system from out-of-state phone lines.